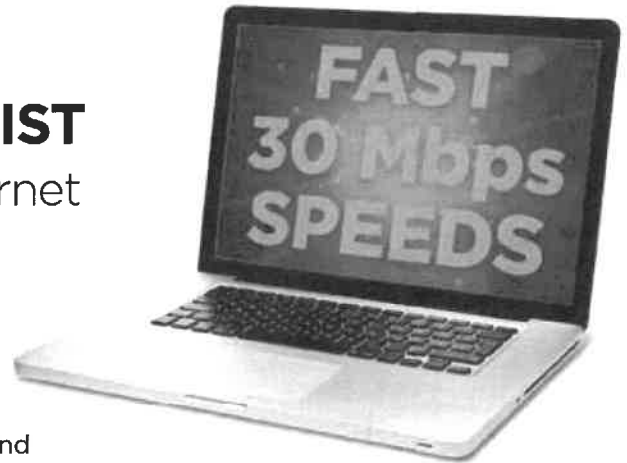




SPECTRUM INTERNET® ASSIST

Affordable, reliable high-speed Internet access for qualifying households



Spectrum Internet Assist is a low-cost, high-speed broadband service that provides qualifying households with Internet service for **\$17.99 per month**.

To qualify for Spectrum Internet Assist, a member of the household must be a recipient of one of the following programs:

- The National School Lunch Program (NSLP); free or reduced-cost lunch
- The Community Eligibility Provision (CEP) of the NSLP
- Supplemental Security Income (SSI) (age 65 and over only)

Programs that do not qualify for Spectrum Internet Assist: Social Security Disability (SSD), Social Security Disability Insurance (SSDI), and Social Security Retirement and Survivor Benefits are different from Supplemental Security Income (SSI) and do NOT meet eligibility requirements.

If you believe you may qualify, visit SpectrumInternetAssist.com.

- Enter in your 5-digit ZIP code to see if Spectrum Internet Assist is available in your area.
- If available, you will receive direction to call 1-844-525-1574 to start the qualification process.
- If Spectrum Internet Assist is not available in your area, you will receive a coming-soon message and be asked to check back for updates.

GET CONNECTED WITH HIGH-SPEED INTERNET FOR **\$17.99/MO**

Spectrum Internet Assist gives your household a reliable, blazing-fast connection to the world of information, education, entertainment and services that are available online.

With Spectrum Internet Assist, you'll enjoy:

- 30 Mbps of Internet speed with NO data caps
- **FREE** Internet modem
- No contracts, ever
- Add fast in-home WiFi for \$5 more a month

To get started, visit:
SpectrumInternetAssist.com

SPECTRUM INTERNET ASSIST: Limited time offer; subject to change; not transferable. Availability of offer based on eligibility and service address that has been pre-qualified. Offer valid to qualified residential customers who (i) have not subscribed to Charter Communications' Internet services within 30 days prior to requesting services under this offer, (ii) have no outstanding debt for any of Charter Communications' services that was incurred within 1 year prior to requesting services under this offer and (iii) have no outstanding debt to Charter Communications that was incurred for services provided under this offer and that are subject to Charter Communications' ordinary debt collection procedures. Equipment, taxes, fees and surcharges may be extra and subject to change during and after the term; installation and additional services are extra. Available Internet speeds may vary by address. Download speeds are up to 30 Mbps and upload speeds are up to 4 Mbps. WiFi: Equipment, activation and installation fees may apply. Services subject to all applicable service terms and conditions, subject to change. Services not available in all areas. Restrictions apply. ©2019 Charter Communications.

The Emergency Broadband Benefit Program



Stay connected and save up to \$50/mo. on your Internet service.

Great news! For a limited time, you may be eligible to receive up to \$50/mo. credit for high-speed Internet service from Spectrum through the FCC's (Federal Communications Commission) Emergency Broadband Program.

Spectrum is participating in a new FCC sponsored stimulus program that will allow you to save up to \$50/mo. on Internet service for a temporary basis. This program was created in response to the pandemic to ensure that eligible households will have what you need in order to connect to jobs, critical healthcare services, virtual classrooms and more.

The need for fast, reliable Internet is more critical than ever and Spectrum is committed to bringing you the best speeds available. Find out if you are eligible for this great program and start enjoying fast Internet speeds. We look forward to welcoming you as a Spectrum Internet® customer.

QUALIFYING GROUPS:

- Lifeline eligible*
- Pell Grant recipient
- Free or reduced school lunch or breakfast eligible
- Laid off/furloughed since 02/29/2020

ENJOY HIGH-SPEED INTERNET FOR AS LITTLE AS \$0/MONTH



Depending on level of Spectrum Internet service. Benefit expires upon FCC's termination of the Program.

We've made it easy to find out if you qualify:

1 STEP 1: CONFIRM QUALIFICATION

Your household may qualify for the Emergency Broadband Program. Visit www.getemergencybroadband.org to find out more.

2 STEP 2: REDEEM YOUR SAVINGS WITH SPECTRUM

Call Spectrum at **1-833-660-0447** or visit Spectrum.com/EBBprogram to sign up for high-speed Internet and save up to \$50 a month if you qualify.

If you are a current Spectrum Internet customer call 1-833-660-0447 to save up to \$50/mo. on your service.

3 STEP 3: ENJOY FAST INTERNET

Surf and stream with your Spectrum high-speed Internet service and home WiFi. A temporary monthly credit will be applied to your account.

Spectrum

*Programs that meet the Lifeline requirement are Medicaid, SNAP, SSI, Federal Public Housing Authority (FPHA) support and Veterans and Survivor's Pension benefit. Alternative Verification Process also eligible to qualify.

Spectrum Internet Federal Emergency Broadband Program: program benefit limited to one per household; Limited time offer; customer responsible for full amount if not eligible. Income eligibility requirements apply. Standard rates apply following end of the Program period; may vary by location. Taxes and fees extra depending on the area and subject to change during and after the Program period; installation/network activation, equipment and additional services are extra. Speed based on wired connection and may vary by address. Wireless speeds may vary. Services subject to all applicable service terms and conditions, subject to change. Services not available in all areas. Restrictions apply.

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